Domestic Branch Service Types Comparison of FR Y-6 and FR Y-10 to Summary of Deposits Categories

The current proposal would require respondents to classify all branches into six service types. Each of these six service types may be mapped directly to one or more of the two-digit categories associated with the Summary of Deposits (SOD) as noted below:

Full Service (brick and mortar, retail)

- 11 Full Service Brick and Mortar Office Accept deposits, make loans, open/close accounts, loan officer on site, normal hours, full-time staff; may have safe deposit facilities on site. The site may be owned by the institution or may be leased by the institution.
- 12 Full Service Retail Office Accept deposits, make loans, open/close accounts, loan officer
 on site, normal hours, full-time staff, located in a retail facility such as a supermarket or
 department store; may have safe deposit facilities on site.

Home Banking

13 - Full Service - Home Banking - Phone, PC or website through which your customers can
open accounts, apply for loans, make fund transfers into accounts and other types of electronic
transactions. If an Internet website, use the Internet address as the branch name. Use the city,
state, county and zip of your operations center that performs the back room operations
associated with this activity.

Limited Service (military, drive through, mobile or seasonal, and retail)

- 22 Limited Service Military Facility Reflects an office which is operated on a military base for the sole purpose of cashing military and government payroll checks.
- 23 Limited Service Drive-Through/Facility Office Accept deposits and payments; however, may not offer other services. This may be branches own facility, located within a retail establishment or a detached drive-through branch.
- 29 Limited Service Mobile/Seasonal Office Branches open for a limited period of time during
 the week (e.g. located in a nursing home), seasonal (e.g. at a county fair) or that operate on
 wheels, travel to many locations and provide services such as opening accounts, accepting
 deposits and making loans. Mobile branches do not have a fixed location; therefore, they are
 normally recorded with the address of the main office.
- 28 Limited Service Retail Office These types of facilities are located in retail establishments, or free standing kiosks that have limited customer service assistance (unstaffed), and provide most services through an ATM.

Loan Production Office

- 24 Limited Service Loan Production Office Processes loans and does not accept deposits.
- 25 Limited Service Consumer Credit Office Processes consumer credit loans.

Trust Office

30 - Limited Service - Trust Office - Conducts trust activities only. May have monies that are
insured by the institution but have not been deposited into an account of an insured depository
institution.

Administrative (administrative, contractual, messenger)

- 21 Limited Service Administrative Office Reflects a management office. Accepts no deposits nor makes loans.
- 26 Limited Service Contractual Office Affiliated institutions= contract with one another to utilize the brick and mortar branches of another entity.
- 27 Limited Service Messenger Office These locations are used by courier services to make deposit drops. There is no retail customer intervention.